

Website Terms & Conditions

Effective Date: 05/01/2026

Last Updated: 07/31/2026

1. Acceptance of these Terms

These Website Terms & Conditions ("Terms") govern your access to and use of the BJS Home Delivery United States Delivery Tracking Portal located at:

<https://us.track.bjshomedelivery.com>

The website is owned and operated by **BJS Distribution Couriers & Storage Services Inc.**

By accessing or using this website, you agree to be bound by these Terms. If you do not agree with these Terms, you should not use this website.

2. About the Website

This website provides customers with access to delivery tracking information relating to orders being fulfilled by BJS Distribution Couriers & Storage Services Inc.

The website is intended solely for lawful customer use.

3. Eligibility

You may use this website only if you are:

- at least 18 years old, or
 - using the website under the supervision of a parent or legal guardian, or
 - authorised to access delivery information relating to the order.
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4. Accessing Delivery Information

Access to delivery information requires valid delivery details.

You are responsible for ensuring that the information entered is accurate.

You must not attempt to access delivery information relating to any order that does not belong to you or for which you have not been authorised to access.

Unauthorised attempts to obtain delivery information may result in access being blocked and may be reported to the appropriate authorities.

5. Accuracy of Information

We aim to provide accurate and up-to-date delivery information.

However:

- delivery times are estimates only;
- routes may change;
- delays may occur;
- delivery windows are not guaranteed unless expressly agreed in writing.

Information displayed on this website may change without notice.

6. Availability

While we make reasonable efforts to keep the website available, we do not guarantee uninterrupted access.

The website may be unavailable due to:

- maintenance;
- software updates;
- system failures;
- internet outages;
- third-party service interruptions;
- events outside our reasonable control.

We reserve the right to suspend or withdraw the website at any time.

7. Customer Responsibilities

When using this website, you agree to:

- provide accurate information where requested;
- use the website only for lawful purposes;
- maintain the confidentiality of your order information;
- refrain from attempting to interfere with the operation or security of the website.

You must not:

- attempt to gain unauthorised access;
 - introduce malicious software;
 - scrape or harvest data;
 - copy delivery information for commercial purposes;
 - reverse engineer the website;
 - overload or disrupt our systems.
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8. Intellectual Property

Unless otherwise stated, all content on this website is owned by or licensed to BJS Distribution Couriers & Storage Services Inc.

This includes:

- text;
- graphics;
- branding;
- logos;
- icons;
- software;
- layouts;
- website design;
- databases.

You may not reproduce, distribute, modify or commercially exploit any content without our prior written permission.

9. Third-Party Services

The website may rely upon services provided by third-party technology providers.

We are not responsible for the availability or content of third-party websites or services linked from this website.

10. Privacy

Your use of this website is also governed by our:

- [Privacy Policy](#)
- [Cookie Policy](#)
- [Notice at Collection](#)
- [California Privacy Rights](#)

These documents form part of these Terms.

11. Security

We take reasonable steps to protect our systems.

However, you acknowledge that:

- no website can be guaranteed completely secure;
 - internet communications carry inherent risks;
 - you are responsible for protecting your own devices and internet connection.
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12. Disclaimer

The website and all information provided through it are supplied on an "as is" and "as available" basis.

To the fullest extent permitted by law, BJS Distribution Couriers & Storage Services Inc. disclaims all warranties, whether express or implied, including warranties of:

- merchantability;
 - fitness for a particular purpose;
 - non-infringement.
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13. Limitation of Liability

To the maximum extent permitted by applicable law, BJS Distribution Couriers & Storage Services Inc., its officers, directors, employees, affiliates and service providers shall not be liable for any indirect, incidental, special, consequential or punitive damages arising out of or relating to your use of this website.

Nothing in these Terms excludes liability that cannot legally be excluded under applicable law.

14. Indemnity

You agree to indemnify and hold harmless BJS Distribution Couriers & Storage Services Inc. from any claims, losses, liabilities, damages or expenses arising from:

- your misuse of the website;
 - your breach of these Terms;
 - your violation of applicable law;
 - your infringement of the rights of another person.
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15. Changes to the Website

We may modify, suspend or discontinue any part of the website at any time without prior notice.

We may also update these Terms from time to time.

The latest version will always be published on this website.

16. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of the State of California, without regard to its conflict of law principles.

Any dispute arising from these Terms shall be subject to the exclusive jurisdiction of the state or federal courts located in California, unless otherwise required by applicable law.

17. Contact Information

If you have any questions regarding these Terms, please contact:

BJS Distribution Couriers & Storage Services Inc.

7435 W Sunnyview Avenue
Visalia, California 93291
United States

Email: customerservice.usa@bjshomedelivery.com

Privacy enquiries: privacy@bjshomedelivery.com

Telephone: **+1 (559) 372-2927**